

YUKON TELEPHONE COMPANY, INC.
NEW APPLICANT QUESTIONNAIRE

APPLICANT:

Name: _____

SSN/ADL/TIN: _____

Billing Address: _____

Phone #: _____

Email: _____

Employer: _____

Work #: _____

CO-APPLICANT:

Name: _____

SSN/DL/TIN: _____

Employer: _____

Work #: _____

SERVICE LOCATION

This is the physical address to where we will install your services.

You may use one application to establish multiple accounts, but all service locations must be listed!

1) Is this location wired for phone service? Yes _____ No: _____

2) Do you need to rent a telephone? Yes _____ No: _____

3) Do you want Inside Wire Maintenance? Yes _____ No: _____

4) Do you want to be listed in the directory? Yes _____ No: _____

5) Is this phone for business use? Yes _____ No: _____

6) Will this line be used as a fax line? Yes _____ No: _____

7) Will this line be used for Quest/Credit Cards? Yes _____ No: _____

8) Do you want any special features? ___CF ___CW ___3WC ___Speed Dial

 ___Wake-Up ___LNR ___Voice Mail Other: _____

Caller ID: ___Name Only ___Number Only ___Name & Number

9) Long Distance Carrier – Even if you choose to be toll restricted you still need to pick a long distance carrier. ***IF YOU LIVE IN TANANA OR RUBY AT&T IS THE ONLY CARRIER***

	_____AT&T	_____GCI	_____Excel	_____Emeritus
Business	800-955-9556	800-800-7754	800-209-8133	800-871-0999
Residential	800-252-7266	800-800-4800	800-875-9235	800-962-4631

**PLEASE CALL THE LONG DISTANCE COMPANY DIRECTLY
TO SET UP YOUR LONG DISTANCE SERVICES.**

Customers are responsible for setting up an account with the long distance provider. If you do not contact the long distance provider, they may disconnect your long distance capabilities! Yukon Telephone is a Local Telephone Provider only; we do not bill long distance charges.

Do you want Toll Restriction?

- _____TR1 (Prevents dialing 1+ Long Distance Numbers)
- _____TR0 (Prevents Dialing 0+ Long Distance Numbers)
- _____Deny Collect _____Deny 3rd Party
- _____International Toll Block

10) Have you ever had service with us before? Yes _____ No: _____

11) Do you receive any type of State, Federal, or Tribally administered aid such as:

- _____Medicaid _____Food Stamps
- _____Supplemental Security Income (Disability)
- _____Federal Public Housing Assistance
- _____Low Income Energy Assistance
- _____Bureau of Indian Affairs General Assistance
- _____Tribally-Administered Temporary Assistance for Needy Families
- _____Head Start Program (Only those meeting its qualifying standard)
- _____National School Lunch Program (Free meals program only)

If you participate in one of these programs or receive another type of assistance you may be eligible for the Enhanced Lifeline/Linkup Services. Enhanced Lifeline gives a reduction of \$19.50/month off the monthly local service and Link Up will also give you a 50% discount off the installation of your new service (excluding additional charges for wiring). To see if you qualify for this program please complete a Lifeline/Linkup Application and return it along with the applicable documentation to our Wasilla Office.

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**INSTALLATION FEES**

Residential Service

Business Service

Installation:    \$37.50 (\$18.75 Lifeline)  
\*Deposit:        \$90.00 ~Whittier  
\*Deposit:        \$50.00~Tanana/Ruby  
Inside Wiring    \$55.90/Hr

Installation:    \$39.50 (\$18.75 Lifeline)  
\*Deposit:        \$90.00 ~Whittier  
\*Deposit:        \$50.00~Tanana/Ruby  
Inside Wiring:    \$55.90/Hr

\*Government, City, & School Accounts are exempt. If you qualify for Lifeline/Linkup and voluntarily have your line toll restricted (TR1, TR0, Deny 3<sup>rd</sup>, and Deny Collect) you are not required to pay a deposit.

**GUARANTEE**

*I authorize installation of the above Subscribed To services and agree to pay Yukon Telephone Company., Inc. any and all associated fees. If I am a seasonal customer I understand that this application will remain active for as long as I am a customer of Yukon Telephone Co., Inc. I understand that this contract will automatically renew each time I open a new account or reestablish services with Yukon Telephone Co, Inc.*

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Please mail, fax or email this application to our Wasilla office along with the deposit, installation fee and a copy of your current Drivers License or other picture ID. You may also pay your fees over the phone with a credit or debit card. **\*If paying by credit or debit card please note that the transaction will appear as Supervision, Inc. on your credit card statement.\*** Upon receipt of your application and fees, a service order will be issued to our technicians. Applications will not be processed unless all of the above required items are received by our Wasilla office. If you are applying for the Lifeline/Linkup credit you also must return the Linkup Application and applicable documentation along with your new service application and fees.

**Yukon Telephone Company, Inc  
6270 E. Beechcraft Rd.  
Wasilla, AK 99654**

**Phone: (907) 745-5363**

**Fax: (907) 745-5362**

**Email: [Yukon@yukontel.com](mailto:Yukon@yukontel.com)**

Please contact our office if you have any questions in regards to this application  
or services offered by Yukon Telephone

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ACCOUNT PASSWORDS!!!

The FCC has passed new regulations to increase account security. All customers are **required** to provide a password when calling in to get information or make changes to an account. This password can be 3-8 characters in length & can contain letters and/or numbers, however *it CANNOT be readily available biological information such as your social security number, address, pet's name, mother's maiden name, phone number, account number, child's name, etc.* Please make your code something that will be easy for you and the other people on your account to remember. We only need one password per account and all of the authorized users on the account will need to know it. If you forget your password, we will not be able to release any information over the phone and you will have to wait for the information to be mailed to you. We are required to have this information on your accounts. In addition, even if you know the password, you must be a named authorized user, or account owner, before any information can be released to you.

Password: _____ (3-8 characters only!)

Authorized User(s) other than Account Holder: _____
