

## ACCOUNT PASSWORDS!!!

The FCC has passed new regulations to increase Account Security. From now on all customers will be **required** to provide a Password when calling in to get information or make changes to an account. This Password can be 3-8 characters in length and can contain letters or numbers, and can not be readily available biographical information such as social security number, address, pets name, mothers maiden name, phone number, account number, Childs name, etc. Please make your code something that will be easy for you and the other people on your account to remember. We will only need one Password per account and all of the authorized users on the account will need to know it. If you forget your password we will not be able to release any information over the phone and you will have to wait for the information to be mailed to you.

If you have more than one account you may use the same code for all of them as long as they are billed under the same name.

### FOR YOUR RECORDS:

Write your Verification Code below and keep this copy in a safe place for your records.

Account Number: \_\_\_\_\_ Verification Code: \_\_\_\_\_

PLEASE RETURN THIS SLIP ONLY IF YOU HAVE NOT ALREADY SET UP A PASSWORD

Please complete the attached slip and mail to us with your requested Verification Code on it.

Account Number(s): \_\_\_\_\_ Password: \_\_\_\_\_  
(3-8 Characters Only!)

Account Owner Name: \_\_\_\_\_ SSN/TIN/DL: \_\_\_\_\_

Authorized User(s) other than Account Holder: \_\_\_\_\_

Service Address/Physical Description: (Please do not list your mailing address! Provide a description of your residence/business location or physical address only):  
\_\_\_\_\_  
\_\_\_\_\_

Account Owner Signature: \_\_\_\_\_ Date: \_\_\_\_\_

***Please fill out all of the information.*** For business accounts, use your Tax Identification Number, or Controlling Parties Social Security Number. We are required to have all of this information on your accounts. Even if you know the password, you must be a named authorized user, or account owner before any information can be released to you.